

Volunteer Role Description – Walk-On

Role: Volunteer Bereavement Walk Leads

Location: various around West Norfolk

Volunteer Lead: Compassionate Communities Team

Hours: 2-3 hours per walk

Purpose of Role & Service

Walk-On is a walking group for bereaved adults run by volunteers on behalf of the Compassionate Communities Team at Tapping House.

This is a new project that we are developing, using the model offered across Suffolk by St Elizabeth Hospice, to offer open access walks to anyone who has been bereaved in West Norfolk.

You will be registered as a volunteer at Tapping House undergoing DBS and participating in Induction including Compassionate Friends training (2.5hours)

Your role will be working within a small team to develop and launch the service, as well as take a lead in leading walks. Walks will have minimum of 2 walk leads.

Our vision is to have walks available each week across West Norfolk for differing levels of ability. This will take time to build, and our starting point will be in offering 1-2 walks in locations determined by the team.

Key Activities

- Work as a small team to develop the service
- Identifying walk routes/locations, incl parking, access to a café, walk length and walk difficulty level.
- In pairs to lead walks, engaging in conversation and creating a welcoming atmosphere for attendees
- To manage any emotion or distress during the walk in a compassionate manner
- Please note this is a physical role

Organisational Responsibilities

- Take all reasonable care with regard to the health and safety of yourself and others
- Active participant in Walk-On development meetings with other volunteers and Compassionate Communities staff
- Attend volunteer meetings and sessions whenever possible
- Recognition that there is some administration of the groups required and supporting this as part of a team
- To act within scope of your volunteering role at all times
- To share comments or concerns in a timely way to promote early resolution
- Notify your designated staff member/other volunteer walk leaders at the earliest opportunity of your intention to be absent from your role – and willingness to support walks where there is a sudden absence.

Skills and experiences we are looking for:

Criteria	Essential	Desirable
Knowledge & Skills	Work with a team and independently You will be physically fit and active Communicate effectively Knowledge of local area	
Experience		Working/volunteering in healthcare environment Experience of bereavement either personally or through work
Attitude & Values	Can do attitude	
Qualifications		

